

Cheval Success Stories

*This feature is dedicated to colleagues who recently started a new role with Cheval, either as a result of a promotion or transfer. The feature aims to celebrate these success stories and to promote the internal opportunities within the company. It will hopefully inspire some of you to become another success story. Let's learn more about the success story of our colleague **Attila**.*



What was your career journey prior to joining Cheval?

Before joining Cheval, I worked for Accor Group as a maintenance engineer, looking after two hotels: Novotel Excel and Ibis Excel. It was a challenging experience, teaching me how to manage a high volume of tasks in a short period.

How and when did you start your journey with Cheval?

After a couple of busy years, I decided to shift from quantity work to quality work and joined Cheval in November 2016 as a Maintenance Engineer. The next three years were dedicated to learning and development. In 2018, I won the Cheval "Be the Best I Can" Award as the best Maintenance Engineer. I successfully completed the Supervisory Academy in 2019. That same year, I received a Gold "You Rock" cheque in the Cheval recognition program for handling an emergency situation at Calico House. I was promoted to Assistant Maintenance Manager in 2019 and successfully completed the IOSH Managing Safely training that year. Since then, I have been the H&S representative for CTQ.

What is your new role?

Since the summer of 2021, I have been covering the Maintenance Manager position after our manager left the company. Beginning of 2022, I was promoted to Maintenance Manager. Since then, I have been the HOD for the CTQ maintenance team. My job title later changed to Chief Engineer.

What helped you get the new role?

The most important factors were my problem-solving skills and my knowledge of the building and its systems. Additionally, extensive training helped me, including:

Level 3 Award in the Requirements for Electrical Installation - 18th edition

Level 3 Award in Legionella Control for Responsible Person

Level 3 Award in the Role of a Fire Marshal Duty Holder Course for Building Maintenance Units

Having a leader within the company who provided great leadership and support also helped me a lot.

What do you particularly enjoy about your new role?

I really enjoy supporting and leading my great team and seeing how they take on more responsibilities and grow into higher positions. I also enjoy maintaining our buildings and upholding high standards, even after 10 years. Every day in my department is challenging, but the greatest success comes when we solve these challenges and see happy guests.

What would be your advice to your junior colleagues who would like to get to the same place in the future?

The key to success as a maintenance leader is understanding your "product" and taking preventive maintenance seriously. Also, be a team player and listen to your team.

What are your plans and aspirations for the upcoming months and years?

Our biggest challenge in the next couple of years will definitely be the 10-year refurbishment. Conducting an internal survey for preparation is essential and currently underway. Involving the entire team in this project is crucial for ensuring transparency regarding the upcoming work.

Have you seen the latest vacancy list? Go to Talent Toolbox to see if there is a role available you are interested in and speak to your manager or HR for more information.