

Cheval Success Stories

*This feature is dedicated to colleagues who recently started a new role with Cheval, either as a result of a promotion or transfer. The feature aims to celebrate these success stories and to promote the internal opportunities within the company. It will hopefully inspire some of you to become another success story. Let's learn more about the success story of our colleague **Greg**.*

Greg started as a Painter and Decorator in Cheval Knightsbridge and Cheval Phoenix House in March 2019. In September 2021, Greg was promoted to the role of Maintenance Engineer. In May 2023, he was promoted to the role of Assistant Maintenance Manager.

What was your career journey prior to joining Cheval?

I moved to London in 2008 and since then I have developed my skill set working across diverse fields, ranging from maintenance services, carpentry/wood restoration expert as well as painter and decorator for various high-end developments.

How and when did you start your journey with Cheval?

My story with Cheval began in March 2019 when I was employed to work as a Painter and Decorator for Cheval Knightsbridge and Cheval Phoenix House. In the same year, I have won Be the Best You Can Award for Newcomer of the Year. Two years later, in September 2021 I was promoted to Maintenance Engineer. In May 2023 I assumed the role of an Assistant Maintenance Manager.

What is your new role?

At the moment I work as an Assistant Maintenance Manager for Cheval Knightsbridge and Phoenix House.

What helped you get the new role?

A strong collaborative relationship with colleagues across all departments coupled with my experience in the previous role as well as the drive to undertake new assignments and assume ownership of different projects within maintenance department.

What do you particularly enjoy about your new role?

Participating in various projects and initiatives. Overseeing the daily activities of engineers to ensure seamless and efficient maintenance operations, ultimately contributing to the satisfaction of our guests.

What would be your advice to your junior colleagues who would like to get to the same place in the future?

Don't be afraid to embrace the challenges beyond your comfort zone and undertake new responsibilities with enthusiasm. Always be willing to assist the others and strive for excellence in your work.

What are your plans and aspirations for the upcoming months and years?

To excel in my new responsibilities as Assistant Manager and continue developing my skills and knowledge to ensure that I am able to provide exceptional customer service and contribute to the ongoing success and improvement of Cheval Knightsbridge and Phoenix House.

Have you seen the latest vacancy list? Go to Talent Toolbox to see if there is a role available you are interested in and speak to your manager or HR for more information.